Department of Veterans Affairs
FREEDOM OF INFORMATION ACT (FOIA)
REPORT FOR FISCAL YEAR 2012

I.   BASIC INFORMATION REGARDING THE REPORT

1. **Point of Contact for questions regarding the report:**

James P. Horan, Director
FOIA Service (005R1C)
Department of Veterans Affairs
810 Vermont Avenue, NW
Washington, DC 20420
(202) 461-7459

2. **The electronic address for this report on VA's World Wide Web site is:**

http://www.foia.va.gov/FOIA_Reports.asp

3. **A copy of the report in paper form may be obtained by contacting the Department FOIA Officer (see I.1, above).**

II. MAKING A FOIA REQUEST

1. Names, addresses, and telephone numbers of all individual agency components that are designated to receive FOIA requests can be found at the below links:
    ‣ **Veterans Affairs Central Office (VACO)**
    ‣ **Veterans Benefit Administration (VBA)**
    ‣ **Veterans Health Administration (VHA)**
    ‣ **National Cemetery Administration (NCA)**
    ‣ **Board of Veterans Appeals (BVA)**

2. Some requests are not granted in cases where the document requested either does not exist or cannot be found after a reasonable search or where the FOIA would prevent granting the request based on an applicable FOIA exemption. A description of each FOIA exemption category is provided in Section III.3, below.

III. ACRONYMS, DEFINITIONS, AND EXEMPTIONS

1. Below is a list of acronyms used in this Report:

a. **Admin** – Office of the Deputy Assistant Secretary for Administration
b. **BVA** – Board of Veterans Appeals

c. **C&LA** – Congressional and Legislative Affairs
d. **CFM** – Construction and Facilities Management
e. **GC** - General Counsel
f. **HRM** – Human Resources Management
g. **IG** - Inspector General
h. **Mgmt** – Office of the Assistant Secretary for Management
i. **NCA** – National Cemetery Administration
j. **OAL** – Office of Acquisition and Logistics
k. **OASHRA** – Office of the Assistant Secretary for Human Resources & Administration
l. **OASP&IA** – Office of the Assistant Secretary for Public & Intergovernmental Affairs
m. **ODASB** – Office of the Deputy Assistant Secretary for Budget
n. **ODASIA** – Office of the Deputy Assistant Secretary for Intergovernmental Affairs
o. **ODI** – Office of Diversity and Inclusion
p. **OF** – Office of Finance
q. **OIT** – Office of Information Technology
r. **ORM** – Office of Resolution Management
s. **OSDBU** – Office of Small and Disadvantaged Business Utilization
t. **OSP** – Operations, Security, and Preparedness
u. **P&P** – Policy and Planning
v. **PA** – Public Affairs
w. **SEC** – Office of the Secretary
x. **VBA** – Veterans Benefits Administration
y. **VHA** – Veterans Health Administration

2. The following definitions of terms used in this Report:

a. **Administrative Appeal** – a request to a federal agency asking that it review at a higher administrative level a FOIA determination made by the agency at the initial request level.

b. **Average Number** – the number obtained by dividing the sum of a group of numbers by the quantity of numbers in the group. For example, of 3, 7, and 14, the average number is 8.

c. **Backlog** – the number of requests or administrative appeals that are pending at an agency at the end of the fiscal year that are beyond the statutory time period for a response.

d. **Component** – for agencies that process requests on a decentralized basis, a "component" is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. The FOIA now requires that agencies include in their Annual FOIA Report data for both the agency overall and for each principal component of the agency.

e. **Consultation** – the procedure whereby the agency responding to a FOIA request first forwards a record to another agency for its review because that other agency has an interest in the document. Once the agency in receipt of the consultation finishes its review of the record, it responds back to the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.

f. **Exemption 3 Statute** – a federal statute that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.

g. **FOIA Request** – a FOIA request is generally a request to a federal agency for access to records concerning another person (i.e., a "third-party" request), or concerning an organization, or a particular topic of interest. FOIA requests also include requests made by requesters seeking records concerning themselves (i.e., "first-party" requests) when those requesters are not subject to the Privacy Act, such as non-U.S. citizens. Moreover, because all first-party requesters should be afforded the benefit of both the access provisions of the FOIA as well as those of the Privacy Act, FOIA requests also include any first-party requests where an agency determines that it must search beyond its Privacy Act "systems of records" or where a Privacy Act exemption applies, and the agency looks to FOIA to afford the greatest possible access. All requests which require the agency to utilize the FOIA in responding to the requester are included in this Report.

Additionally, a FOIA request includes records referred to the agency for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.)

h. **Full Grant** – an agency decision to disclose all records in full in response to a FOIA request

i. **Full Denial** – an agency decision not to release any records in response to a FOIA request because the records are exempt in their entirety under one or more of the FOIA exemptions, or because of a procedural reason, such as when no records could be located.

j. **Median Number** – the middle, not average, number. For example, of 3, 7, and 14, the median number is 7.

k. **Multi-Track Processing** – a system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted expedited processing are placed in yet another track. Requests in each track are processed on a first in/first out basis.

    i. **Expedited Processing** – an agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.

ii. **Simple Request** – a FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the low volume and/or simplicity of the records requested.

iii. **Complex Request** – a FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.

l. **Partial Grant/Partial Denial** – in response to a FOIA request, an agency decision to disclose portions of the records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.

m. **Pending Request or Pending Administrative Appeal** – a request or administrative appeal for which an agency has not taken final action in all respects.

n. **Perfected Request** – a request for records which reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any) and procedures to be followed.

o. **Processed Request or Processed Administrative Appeal** – a request or administrative appeal for which an agency has taken final action in all respects.

p. **Range in Number of Days** – the lowest and highest number of days to process requests or administrative appeals.

q. **Time Limits** – the time period in the statute for an agency to respond to a FOIA request (ordinarily twenty working days from receipt of a perfected FOIA request).

3. *FOIA Exemptions.* The VA does not provide information under the FOIA if the information requested meets one of FOIA's explicit exemptions. These exemptions apply if the requested information falls within one of the following categories:

a. **Exemption 1**: classified national defense and foreign relations information

b. **Exemption 2**: internal agency rules and practices

c. **Exemption 3**: information that is prohibited from disclosure by another federal law

d. **Exemption 4**: trade secrets and other confidential business information

e. **Exemption 5**: inter-agency or intra-agency communications that are protected by legal privileges

f. **Exemption 6**: information involving matters of personal privacy

g. **Exemption 7**: records or information compiled for law enforcement purposes, to the extent that the production of those records (A) could reasonably be expected to interfere with enforcement proceedings, (B) would deprive a person of a right to a fair trial or an impartial adjudication, (C) could

h. **Exemption 8**: information relating to the supervision of financial institutions
i. **Exemption 9**: geological information on wells

IV. EXEMPTION 3 STATUTES

A. For Initial Requests

Statute	Type of Information Withheld	Case Citation	Number of Times Relied Upon per Component		Total Number of Times Relied Upon
5 U.S.C. App 7(b) (IG Act)	Names or employees who provide information or complaints to the Inspector General.		IG	5	6
			VHA	1	
44 U.S.C. 3545(f)	Protects information that may adversely affect information security		IG	1	1
41 U.S.C. 4702	Prohibits the release of contractor proposals submitted to an agency during the course of federal procurements of property or services.	Hornbostel v. United States Department of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003)	CFM	4	39
			OAL	8	
			VHA	27	
38 U.S.C. 5701	Records pertaining to any claim filed with the Department for names and addresses of present and former members of the Armed Forces and their dependents	Ashton v. VA, 1999 U.S. App. LEXIS 22957 (2d Cir. 1999)	IG	20	142
			OIT	7	
			VBA	6	
			VHA	109	
38 U.S.C. 5705	Records created as part of a medical quality assurance program	Schulte & Sun-Sentinel Co. v. VA, No. 86-6251, slip op. at 3-4, 12 (S.D. Fla. Feb. 2, 1996)	IG	4	59
			VHA	55	
38 U.S.C. 7332	Records of the identity, diagnosis, prognosis, or treatment of any patient or subject which are maintained in connection with the performance of any program or activity relating to drug abuse, alcoholism, or alcohol abuse, infection with the human immunodeficiency virus (HIV) or sickle cell anemia	Palmer v. Derwinski, No. 91-197, slip op. at 3-4 (E.D. Ky, June 10, 1992)	IG	1	2,122
			VBA	3	
			VHA	2,118	
38 U.S.C. 7451(d)(5)	Information collected in VA nurse and other health-care personnel wage surveys.		VHA	2	2
31 U.S.C. 3730(b)(2)	Records pertaining to civil actions for false claims against the United States Government.		IG	2	2
26 U.S.C. 6103	Certain tax return information and certain tax convention information.	Church of Scientology v. IRS, 484 U.S. 9, 15 (1987) and Tax Analysts v. IRS, 217 F. Supp. 2d 23, 27-29 (D.D.C. 2002)	VHA	14	14

B. For Appeals

Statute	Type of Information Withheld	Case Citation	Number of Times Relied Upon per Component		Total Number of Times Relied Upon
5 U.S.C. App 7(b) (IG Act)	Names or employees who provide information or complaints to the Inspector General.		IG	1	1
41 U.S.C. 4702	Prohibits the release of contractor proposals submitted to an agency during the course of federal procurements of property or services.	Hornbostel v. United States Department of the Interior, 305 F. Supp. 2d 21;, 30 (D.D.C. 2003)	GC	1	1
38 U.S.C. 5701	Records pertaining to any claim filed with the Department for names and addresses of present and former members of the Armed Forces and their dependents.	Ashton v. VA, 1999 U.S. App. LEXIS 22957 (2d Cir. 1999)	IG	1	17
			GC	16	
38 U.S.C. 5705	Records created as part of a medical quality assurance program.	Schulte & Sun-Sentinel Co. v. VA, No. 86-6251, slip op. at 3-4, 12 (S.D. Fla. Feb. 2, 1996)	IG	1	4
			GC	3	
26 U.S.C. 6103	Certain tax return and tax convention information.	Church of Scientology v. IRS, 484 U.S. 9, 15 (1987) and Tax Analysts v. IRS, 217 F. Supp. 2d 23, 27-29 (D.D.C. 2002)	GC	1	1

V. FOIA REQUESTS
A. Received, Processed and Pending FOIA Requests

Component	Number of Requests Pending as of Start of Fiscal Year*	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
Admin	3	3	6	0
BVA	1	8	8	1
C&LA	2	31	28	5
CFM	27	100	70	57
GC	7	50	41	16
HRM	11	23	21	13
IG	0	349	329	20
MGMT	2	5	2	5
NCA	16	231	224	23
OAL	8	243	211	40
OASHRA	3	3	3	3
OASP&IA	3	4	1	6
ODASB	0	3	1	2
ODASIA	0	1	0	1
ODI	0	1	0	1
OF	1	22	21	2
OIT	21	190	192	19
ORM	1	21	18	4
OSDBU	7	14	17	4
OSP	1	14	14	1
P&P	1	5	4	2
PA	2	1	0	3
SEC	15	39	29	25
VBA	625	3,636	3,933	328
VHA	1,046	19,426	19,612	860
AGENCY OVERALL	1,803	24,423	24,785	1,441

Although VA indicated in its FY 2011 Annual Report that there were 1,425 requests pending at the end of the fiscal year, the figure denoted in this chart is correct. The difference is attributed to the following: 1) in some instances the office did not show requests that were in fact completed in FY 2011 as completed in VA's FOIA tracking system until after the FY 2011 report was finalized, and 2) there were some discrepancies in accounting.

V.B. (1) Disposition of FOIA Requests - All Processed Requests

Component	Number of Full Grants	Number of Partial Grants/ Partial Denials	Number of Full Denials Based on Exemptions	Number of Full Denials Based on Reasons Other than Exemptions									TOTAL
				No Records	All Records Referred to Another Component or Agency	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper FOIA Request for Other Reason	Not Agency Record	Duplicate Request	Other *Explain in chart below B.(2)	
Admin	1	1	1	0	1	0	1	0	1	0	0	0	6
BVA	1	4	2	1	0	0	0	0	0	0	0	0	8
C&LA	0	0	0	26	1	0	0	0	0	0	1	0	28
CFM	26	20	6	8	0	0	3	0	1	0	6	0	70
GC	10	14	4	3	0	1	3	2	0	0	4	0	41
HRM	8	0	0	11	0	0	1	1	0	0	0	0	21
IG	53	202	27	16	5	9	1	3	1	7	5	0	329
MGMT	0	1	0	1	0	0	0	0	0	0	0	0	2
NCA	72	15	1	125	2	1	0	2	5	1	0	0	224
OAL	113	57	3	12	0	9	0	3	1	0	13	0	211
OASHRA	0	0	0	3	0	0	0	0	0	0	0	0	3
OASP&IA	0	0	0	1	0	0	0	0	0	0	0	0	1
ODASB	0	0	0	0	0	0	1	0	0	0	0	0	1
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	0	0	0	0	0	0	0	0	0	0	0	0	0
OF	2	10	0	0	0	0	2	4	1	0	2	0	21
OIT	40	12	8	53	7	12	3	13	10	15	17	2	192
ORM	5	6	4	2	0	0	0	1	0	0	0	0	18
OSDBU	1	7	0	4	0	1	3	0	1	0	0	0	17
OSP	0	2	8	1	1	0	0	0	2	0	0	0	14
P&P	2	1	0	1	0	0	0	0	0	0	0	0	4
PA	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	13	0	1	13	0	0	0	0	0	0	2	0	29
VBA	1,103	2,483	119	119	5	5	3	61	25	0	10	0	3,933
VHA	8,791	4,666	4,369	832	36	219	180	67	338	13	78	23	19,612
AGENCY OVERALL	10,241	7,501	4,553	1,232	58	257	201	157	386	36	138	25	24,785

V.B. (2) Disposition of FOIA Requests – "Other Reasons" from Section V.B (1)

Component	Description	Number of Times Used	Total
OIT	Glomar Response	2	2
VHA	Requestor died before request was completed	14	23
	Glomar Response	9	
		VA TOTAL	25

V.B. (3) Disposition of FOIA Requests – Number of Times Exemptions Applied

Component	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
Admin	0	0	0	1	0	2	0	0	0	0	0	0	0	0
BVA	0	0	0	0	1	3	0	0	0	0	0	0	0	0
C&LA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CFM	0	0	4	10	1	15	0	0	0	0	0	0	0	0
GC	0	0	0	0	9	8	0	0	0	0	0	0	0	0
HRM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
IG	0	0	3	0	1	6	4	0	7	0	0	0	0	0
MGMT	0	0	0	0	1	0	0	0	0	0	0	0	0	0
NCA	0	0	0	2	0	15	0	0	0	0	0	0	0	0
OAL	0	0	8	47	3	40	0	0	0	0	0	0	0	0
OASHRA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OASP&IA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OF	0	0	0	7	0	6	0	0	0	0	0	0	0	0
OIT	0	0	7	2	2	11	0	0	0	0	0	0	0	0
ORM	0	0	0	0	0	4	1	0	6	0	0	0	0	0
OSDBU	0	0	0	2	3	6	0	0	0	0	0	0	0	0
OSP	0	0	0	0	0	2	0	0	0	0	0	0	0	0
P&P	0	0	0	1	0	0	0	0	0	0	0	0	0	0
PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	0	0	0	0	1	0	0	0	0	0	0	0	0	0
VBA	2	0	9	4	3	2,552	0	0	5	0	0	0	0	0

VHA	0	0	2,316	169	136	6,329	64	22	1,583	14	10	5	0	0
AGENCY OVERALL	2	0	2,347	245	161	8,999	69	22	1,601	14	10	5	0	0

VI. ADMINISTRATIVE APPEALS OF INITIAL DETERMINATIONS OF FOIA REQUESTS
(Processed only by the General Counsel)

A. Number of administrative appeals received, processed, and pending

Number of Appeals Pending as of Start of Fiscal Year	Number of Appeals Received in Fiscal Year	Number of Appeals Processed in Fiscal Year	Number of Appeals Pending as of End of Fiscal Year
318	225	353	190

B. Disposition of Administrative Appeals (All Processed Appeals)

Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	TOTAL
64	42	20	227	353

C. (1) Reasons for Denial on Appeal (Number of Times Exemptions Applied)

Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
0	0	21	9	32	84	4	0	15	0	1	1	0	0

C. (2) Reasons for Denial on Appeal (Reasons Other than Exemptions)

No Records	Records Referred at Initial Request Level	Request Withdrawn	Fee-Related Reason	Records not Reasonably Described	Improper Request for Other Reasons	Not Agency Record	Duplicate Request or Appeal	Request in Litigation	Appeal Based Solely on Denial of Request for Expedited Processing	Other *Explain in chart below
59	4	13	10	2	13	0	0	4	1	121

C. (3) Reasons for Denial on Appeal "Other"

Description of "Other" Reasons for Denial on Appeal	Number of Times Relied upon	TOTAL
Initial Response After Appeal	98	
Remand	20	121
Appeal Filed Beyond 60 Day Deadline	3	

C. (4) Response Time for Administrative Appeals

Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
111	192.25	3	756

C. (5) Ten Oldest Pending Administrative Appeals

	10th Oldest Appeal	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
Date Received	08/13/09	07/30/09	07/12/09	05/27/09	05/18/09	05/05/09	05/04/09	04/20/09	04/17/09	08/18/08
# of Days Pending	785	795	808	840	846	855	856	866	867	1,033

VII. FOIA REQUESTS: RESPONSE TIME FOR PROCESSED AND PENDING REQUESTS

A. Processed Requests (Response Time for All Processed Perfected Requests)

Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Admin	34.5	34.5	19	50	163.5	167.75	68	276	N/A	N/A	N/A	N/A
BVA	N/A	N/A	N/A	N/A	21	26.38	4	77	N/A	N/A	N/A	N/A
C&LA	30	33.33	22	48	24	27.4	2	71	N/A	N/A	N/A	N/A
CFM	103	93.02	<1	217	77	98.67	1	226	N/A	N/A	N/A	N/A
GC	56	56	56	56	19	24.8	<1	118	N/A	N/A	N/A	N/A
HRM	N/A	N/A	N/A	N/A	187	213	5	470	N/A	N/A	N/A	N/A
IG	19	14.36	<1	43	20	20.28	<1	123	4	4	4	4
MGMT	5	5	5	5	2	2	2	2	N/A	N/A	N/A	N/A
NCA	N/A	N/A	N/A	N/A	12	15.68	<1	120	N/A	N/A	N/A	N/A
OAL	5	18.57	<1	77	6	15.91	<1	133	N/A	N/A	N/A	N/A
OASHRA	N/A	N/A	N/A	N/A	377	252.67	4	377	N/A	N/A	N/A	N/A
OASP&IA	N/A	N/A	N/A	N/A	20	20	20	20	N/A	N/A	N/A	N/A
ODASB	N/A	N/A	N/A	N/A	63	63	63	63	N/A	N/A	N/A	N/A
ODASIA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODI	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OF	66	66	66	66	20.5	31.45	<1	112	N/A	N/A	N/A	N/A
OIT	11	9.73	2	18	9	31.88	<1	421	N/A	N/A	N/A	N/A
ORM	10	10	10	10	9	10.18	<1	22	N/A	N/A	N/A	N/A
OSDBU	N/A	N/A	N/A	N/A	149	152.12	17	309	N/A	N/A	N/A	N/A
OSP	N/A	N/A	N/A	N/A	14	12.07	<1	32	N/A	N/A	N/A	N/A
P&P	82.5	82.5	30	135	77.5	77.5	13	142	N/A	N/A	N/A	N/A
PA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
SEC	75	75	75	75	19	66.18	<1	833	N/A	N/A	N/A	N/A
VBA	29	34.71	<1	115	26	41.32	<1	486	345	246.33	1	393
VHA	4	10.16	<1	444	8	21.36	<1	733	2	7.17	<1	49
AGENCY OVERALL	4	10.61	<1	444	12	28.1	<1	733	2.5	34.77	<1	393

VII.B. Processed Requests
(Response Time for Perfected Requests In Which Information Was Granted)

Component	SIMPLE				COMPLEX				EXPEDITED PROCESSING			
	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
Admin	19	19	19	19	276	276	276	276	N/A	N/A	N/A	N/A
BVA	N/A	N/A	N/A	N/A	31	24.2	9	36	N/A	N/A	N/A	N/A
C&LA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
CFM	94	94.85	22	210	73	96.79	9	226	N/A	N/A	N/A	N/A
GC	N/A	N/A	N/A	N/A	26.5	30.12	4	118	N/A	N/A	N/A	N/A
HRM	N/A	N/A	N/A	N/A	40.5	64.38	5	176	N/A	N/A	N/A	N/A
IG	19	15.21	<1	43	20	24.87	<1	123	4	4	4	4
MGMT	5	5	5	5	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
NCA	N/A	N/A	N/A	N/A	16	17.85	<1	67	N/A	N/A	N/A	N/A
OAL	6	25.2	4	77	6	17.36	<1	133	N/A	N/A	N/A	N/A
OASHRA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OASP&IA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODASB	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODASIA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
ODI	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
OF	66	66	66	66	25	34.64	8	75	N/A	N/A	N/A	N/A
OIT	11	9	2	12	24	78.96	2	363	N/A	N/A	N/A	N/A
ORM	N/A	N/A	N/A	N/A	15	13	1	22	N/A	N/A	N/A	N/A
OSDBU	N/A	N/A	N/A	N/A	126.5	141.12	29	302	N/A	N/A	N/A	N/A
OSP	N/A	N/A	N/A	N/A	23.5	23.5	17	30	N/A	N/A	N/A	N/A
P&P	82.5	82.5	30	135	13	13	13	13	N/A	N/A	N/A	N/A
PA	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
SEC	N/A	N/A	N/A	N/A	20	43.69	<1	229	N/A	N/A	N/A	N/A
VBA	28	34.86	<1	115	28	42.96	<1	486	345	246.33	1	393
VHA	3	9.18	<1	444	6	19.74	<1	733	2	8.25	<1	49
AGENCY OVERALL	3	9.59	<1	444	12	29.57	<1	733	2	45.84	<1	393

VII.C. Processed Requests (Response Time in Day Increments)
Simple Requests

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Admin	1	0	1	0	0	0	0	0	0	0	0	0	0	2
BVA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
C&LA	0	2	1	0	0	0	0	0	0	0	0	0	0	3
CFM	6	7	1	6	1	8	3	4	3	1	3	0	0	43
GC	0	0	1	0	0	0	0	0	0	0	0	0	0	1
HRM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
IG	173	7	1	0	0	0	0	0	0	0	0	0	0	181
MGMT	1	0	0	0	0	0	0	0	0	0	0	0	0	1
NCA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OAL	5	1	0	1	0	0	0	0	0	0	0	0	0	7
OASHRA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OASP&IA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OF	0	0	0	1	0	0	0	0	0	0	0	0	0	1
OIT	11	0	0	0	0	0	0	0	0	0	0	0	0	11
ORM	1	0	0	0	0	0	0	0	0	0	0	0	0	1
OSDBU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSP	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P&P	0	1	0	0	0	0	1	0	0	0	0	0	0	2
PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	0	0	0	1	0	0	0	0	0	0	0	0	0	1
VBA	12	15	12	5	0	1	0	0	0	0	0	0	0	45
VHA	9,862	1,067	234	99	39	30	28	5	5	6	10	1	2	11,388
AGENCY OVERALL	10,072	1,100	251	113	40	39	32	9	8	7	13	1	2	11,687

Prior to September 19, 2011, VA's FOIA implementing regulations did not address multi-track processing; there was only Complex and Expedited tracks.

VII.C. Processed Requests (Response Time in Day Increments)
Complex Requests

	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Admin	0	0	0	1	0	1	0	0	0	0	2	0	0	4
BVA	4	3	0	1	0	0	0	0	0	0	0	0	0	8
C&LA	6	14	4	1	0	0	0	0	0	0	0	0	0	25
CFM	3	2	1	9	2	0	2	2	2	1	3	0	0	27
GC	21	14	1	2	1	1	0	0	0	0	0	0	0	40
HRM	2	2	1	0	0	2	0	1	1	2	1	7	2	21
IG	115	23	2	3	1	2	1	0	0	0	0	0	0	147
MGMT	1	0	0	0	0	0	0	0	0	0	0	0	0	1
NCA	180	29	9	2	1	3	0	0	0	0	0	0	0	224
OAL	157	20	14	6	3	3	1	0	0	0	0	0	0	204
OASHRA	1	0	0	0	0	0	0	0	0	0	0	2	0	3
OASP&IA	1	0	0	0	0	0	0	0	0	0	0	0	0	1
ODASB	0	0	0	1	0	0	0	0	0	0	0	0	0	1
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OF	10	4	3	2	0	1	0	0	0	0	0	0	0	20
OIT	141	14	6	2	1	2	2	0	1	2	7	2	1	181
ORM	15	2	0	0	0	0	0	0	0	0	0	0	0	17
OSDBU	1	2	0	0	0	3	1	3	2	1	2	2	0	17
OSP	12	2	0	0	0	0	0	0	0	0	0	0	0	14
P&P	1	0	0	0	0	0	0	1	0	0	0	0	0	2
PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	16	5	1	2	0	1	0	0	0	0	2	0	1	28
VBA	1,696	938	433	380	120	47	31	28	35	33	132	11	1	3,885
VHA	6,339	994	268	158	82	91	72	20	18	12	86	32	29	8,201
AGENCY OVERALL	8,722	2,068	743	570	211	157	110	55	59	51	235	56	34	13,071

Prior to September 19, 2011, VA's FOIA implementing regulations did not address multi-track processing; there was only Complex and Expedited tracks, hence the decrease in number of Complex requests.

VII.C. Requests Granted Expedited Processing

Component	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	TOTAL
Admin	0	0	0	0	0	0	0	0	0	0	0	0	0	0
BVA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
C&LA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
CFM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
GC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
HRM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
IG	0	1	0	0	0	0	0	0	0	0	0	0	0	1
MGMT	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NCA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OAL	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OASHRA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OASP&IA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASB	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODASIA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ODI	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OF	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OIT	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ORM	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSDBU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
OSP	0	0	0	0	0	0	0	0	0	0	0	0	0	0
P&P	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SEC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VBA	1	0	0	0	0	0	0	0	0	0	0	2	0	3
VHA	19	3	1	0	0	0	0	0	0	0	0	0	0	23
AGENCY OVERALL	20	4	1	0	0	0	0	0	0	0	0	2	0	27

VII. D. Pending Requests (All Pending Perfected Requests)*

Component	SIMPLE			COMPLEX			EXPEDITED PROCESSING		
	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days	Number Pending	Median Number of Days	Average Number of Days
Admin	0	0	0	0	0	0	0	0	0
BVA	0	0	0	1	4	4	0	0	0
C&LA	0	0	0	5	26	21	0	0	0
CFM	29	130	102	28	63	120	0	0	0
GC	1	31	31	14	42	53	0	0	0
HRM	3	27	42	9	51	95	0	0	0
IG	7	10	9	13	13	36	0	0	0
MGMT	1	396	396	4	201.5	215	0	0	0
NCA	2	39.5	39	21	29.5	51	0	0	0
OAL	2	41.5	41	36	67.5	85	0	0	0
OASHRA	0	0	0	2	35.5	35	0	0	0
OASP&IA	1	39	39	5	220	193	0	0	0
ODASB	0	0	0	2	21	21	0	0	0
ODASIA	0	0	0	1	176	176	0	0	0
ODI	0	0	0	1	195	195	0	0	0
OF	1	17	17	1	52	52	0	0	0
OIT	3	19	17	15	34	48	1	111	111
ORM	1	2	2	3	8	12	0	0	0
OSDBU	0	0	0	4	27.5	33	0	0	0
OSP	0	0	0	1	357	357	0	0	0
P&P	1	333	333	1	26	26	0	0	0
PA	0	0	0	3	326	224	0	0	0
SEC	0	0	0	21	84	191	1	31	31
VBA	10	123	108	317	64	74	1	0	0
VHA	345	9	22	507	13	48	2	31	31
AGENCY OVERALL	431	10	31	1068	25	64	5	31	40

VII.E. Pending Requests (Ten Oldest Pending Perfected Requests)

Component		10th Oldest Request	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
Admin	Date Received								08/18/11	07/01/11	01/04/11
	# of Days Pending								30	63	188
BVA	Date Received										09/24/12
	# of Days Pending										4
C&LA	Date Received						09/20/12	09/05/12	08/22/12	08/21/12	08/15/12
	# of Days Pending						6	17	26	27	31
CFM	Date Received	01/05/12	12/22/11	12/15/11	12/14/11	09/12/11	08/30/11	08/01/11	07/11/11	03/22/11	12/21/10
	# of Days Pending	186	194	199	200	264	272	293	308	385	446
GC	Date Received	08/16/12	08/15/12	08/06/12	07/25/12	06/27/12	06/08/12	05/23/12	05/16/12	04/26/12	03/29/12
	# of Days Pending	30	31	38	46	65	78	89	94	108	128
HRM	Date Received	09/18/12	09/06/12	08/22/12	08/21/12	07/18/12	05/25/12	05/09/12	04/04/12	12/01/11	06/03/11
	# of Days Pending	8	16	26	27	51	87	99	124	209	333
IG	Date Received	09/11/12	09/11/12	09/10/12	09/07/12	09/06/12	08/09/12	07/17/12	04/27/12	04/26/12	04/23/12
	# of Days Pending	13	13	14	15	16	35	52	107	108	111
MGMT	Date Received						01/03/12	12/13/11	12/12/11	09/02/11	03/07/11
	# of Days Pending						188	201	202	269	396
NCA	Date Received	08/09/12	08/07/12	07/23/12	07/10/12	06/28/12	05/07/12	05/02/12	05/01/12	03/07/12	01/09/12
	# of Days Pending	35	37	48	57	64	101	104	105	144	184
OAL	Date Received	03/22/12	03/15/12	03/12/12	03/08/12	03/02/12	02/29/12	02/24/12	02/24/12	12/30/11	09/02/11
	# of Days Pending	133	138	141	143	147	149	152	152	189	269
OASHRA	Date Received									09/20/12	06/27/12
	# of Days Pending									6	65

OASP&IA	Date Received					08/03/12	05/14/12	03/15/12	11/15/11	09/29/11	09/13/11
	# of Days Pending					39	96	138	220	251	263
ODASB	Date Received									09/06/12	08/22/12
	# of Days Pending									16	26
ODASIA	Date Received										01/20/12
	# of Days Pending										176
ODI	Date Received										12/21/11
	# of Days Pending										195
OF	Date Received									09/05/12	07/17/12
	# of Days Pending									17	52
OIT	Date Received	08/16/12	08/10/12	07/09/12	06/19/12	06/14/12	06/08/12	04/26/12	04/23/12	04/23/12	04/05/12
	# of Days Pending	30	34	58	71	74	78	108	111	111	123
ORM	Date Received							09/26/12	09/18/12	09/18/12	08/30/12
	# of Days Pending							2	8	8	20
OSDBU	Date Received							09/25/12	08/23/12	08/16/12	06/13/12
	# of Days Pending							3	25	30	75
OSP	Date Received										04/29/11
	# of Days Pending										357
P&P	Date Received									08/22/12	06/03/11
	# of Days Pending									26	333
PA	Date Received								09/20/12	06/14/11	05/23/11
	# of Days Pending								6	326	341
SEC	Date Received	05/24/12	04/26/12	04/18/12	10/11/11	06/28/11	11/02/10	09/20/10	07/29/10	05/19/10	03/01/10
	# of Days Pending	88	108	114	244	316	479	509	545	594	651

VBA	**Date Received**	03/23/11	03/15/11	03/11/11	02/23/11	02/23/11	02/07/11	01/09/11	01/05/11	12/10/10	12/08/10
	# of Days Pending	384	390	392	404	404	415	434	437	453	455
VHA	**Date Received**	05/12/10	04/12/10	01/14/10	11/19/09	11/04/09	10/28/09	04/29/09	04/14/09	04/08/09	03/05/09
	# of Days Pending	599	621	681	718	728	733	859	870	874	898
AGENCY OVERALL	**Date Received**	04/12/10	03/01/10	01/14/10	11/19/09	11/04/09	10/28/09	04/29/09	04/14/09	04/08/09	03/05/09
	# of Days Pending	621	651	681	718	728	733	859	870	874	898

VIII. REQUESTS FOR EXPEDITED PROCESSING AND REQUESTS FOR FEE WAIVER

A. Requests for Expedited Processing

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated Within Ten Calendar Days
Admin	0	0	0	0	0
BVA	0	2	<1	<1	2
C&LA	0	0	0	0	0
CFM	0	2	3.5	3.5	2
GC	0	1	6	6	1
HRM	0	0	0	0	0
IG	1	13	1	2	14
MGMT	0	0	0	0	0
NCA	0	0	0	0	0
OAL	0	1	1	1	1
OASHRA	0	0	0	0	0
OASP&IA	0	0	0	0	0
ODASB	0	0	0	0	0
ODASIA	0	0	0	0	0
ODI	0	0	0	0	0
OF	0	0	0	0	0
OIT	1	0	1	1	1
ORM	0	0	0	0	0
OSDBU	0	1	1	1	1
OSP	0	0	0	0	0
P&P	0	0	0	0	0
PA	0	0	0	0	0
SEC	0	0	0	0	0
VBA	1	0	1	1	1
VHA	25	58	3	10.43	58
AGENCY OVERALL	28	78	2.5	9.6	81

VIII.B. Requests for Fee Waiver

Component	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
Admin	0	0	0	0
BVA	0	0	0	0
C&LA	1	0	19	19
CFM	0	0	0	0
GC	1	0	107	107
HRM	0	0	0	0
IG	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0
OAL	2	4	.5	1.17
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
ODASB	0	0	0	0
ODASIA	0	0	0	0
ODI	0	0	0	0
OF	1	0	65	65
OIT	5	0	1	2
ORM	0	0	0	0
OSDBU	0	1	1	1
OSP	0	0	0	0
P&P	0	0	0	0
PA	0	0	0	0
SEC	2	0	<1	<1
VBA	14	1	<1	5.13
VHA	84	94	<1	14.08
AGENCY OVERALL	110	100	<1	13.3

IX. FOIA PERSONNEL AND COSTS

Component	Personnel			Costs		
	Number of "Full-Time FOIA Employees"	Number of "Equivalent Full-Time FOIA Employees"	Total Number of "Full-Time FOIA Staff"	Processing Costs	Litigation-Related Costs	Total Costs
Admin	0	.1	.1	$21,412.27	$0.00	$21,412.27
BVA	0	.35	.35	$48,896.53	$0.00	$48,896.53
C&LA	0	.01	.01	$1,997.61	$0.00	$1,997.61
CFM	1	1	2	$162,724.44	$41,506.95	$204,231.39
GC	0	.55	.55	$112,442.95	$55,017.16	$167,460.11
HRM	0	.5	.5	$6,0037.88	$0.00	$6,0037.88
IG	3	0	3	$558.07	$0.00	$558.07
MGMT	0	1.01	1.01	$16,920.00	$0.00	$16,920.00
NCA	0	3	3	$162,572.98	$0.00	$162,572.98
OAL	2	1.65	3.65	$585,330.78	$0.00	$585,330.78
OASHRA	0	.1	.1	$4,087.65	$0.00	$4,087.65
OASP&IA	0	.05	.05	$5,365.67	$0.00	$5,365.67
ODASB	0	.01	.01	$2,091.00	$0.00	$2,091.00
ODASIA	0	.01	.01	$570.47	$0.00	$570.47
ODI	0	.1	.1	$9,350.00	$0.00	$9,350.00
OF	0	4	4	$98,821.45	$0.00	$98,821.45
OIT	6	.25	6.25	$2,157,501.45	$0.00	$2,157,501.45
ORM	0	.5	.5	$8,060.00	$0.00	$8,060.00
OSDBU	0	.55	.55	$55,677.60	$0.00	$55,677.60
OSP	0	.55	.55	$92,584.82	$0.00	$92,584.82
P&P	0	1	1	$5,661.00	$0.00	$5,661.00
PA	0	.03	.03	$3,398.23	$0.00	$3,398.23
SEC	0	.25	.25	$66,939.41	$0.00	$66,939.41
VBA	38	64	102	$2,986,985.12	$0.00	$2,986,985.12
VHA	5	92.2	97.2	$11,623,559.64	$0.00	$11,623,559.64
AGENCY OVERALL	55	171.77	226.77	$18,293,547.02	$96,524.11	$18,390,071.13

X. FEES COLLECTED FOR PROCESSING REQUESTS

Component	Total Amount of Fees Collected	Percentage of Total Costs
Admin	$0.00	0.00%
BVA	$0.00	0.00%
C&LA	$0.00	0.00%
CFM	$0.00	0.00%
GC	$1,591.00	1.41%
HRM	$0.00	0.00%
IG	$318.07	56.99%
MGMT	$0.00	0.00%
NCA	$0.00	0.00%
OAL	$3,374.14	0.58%
OASHRA	$0.00	0.00%
OASP&IA	$0.00	0.00%
ODASB	$0.00	0.00%
ODASIA	$0.00	0.00%
ODI	$0.00	0.00%
OF	$0.00	0.00%
OIT	$0.00	0.00%
ORM	$0.00	0.00%
OSDBU	$0.00	0.00%
OSP	$0.00	0.00%
P&P	$0.00	0.00%
PA	$0.00	0.00%
SEC	$0.00	0.00%
VBA	$14,008.75	0.47%
VHA	$28,722.92	0.25%
AGENCY OVERALL	$48,014.88	0.26%

XI. FOIA REGULATIONS

Information on VA's FOIA regulations, including fee schedules, is provided at the following URL: http://www.foia.va.gov/FOIA_Regulations_and_Policies.asp

XII. BACKLOGS, CONSULTATIONS, AND COMPARISONS
A. Backlogs of FOIA Requests and Administrative Appeals

Component	Number of Backlogged Requests as of End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year (processed only by the General Counsel)
Admin	0	0
BVA	0	0
C&LA	3	0
CFM	48	0
GC	11	173
HRM	10	0
IG	4	0
MGMT	5	0
NCA	18	0
OAL	21	0
OASHRA	2	0
OASP&IA	6	0
ODASB	1	0
ODASIA	1	0
ODI	1	0
OF	2	0
OIT	11	0
ORM	1	0
OSDBU	2	0
OSP	0	0
P&P	2	0
PA	3	0
SEC	23	0
VBA	196	0
VHA	244	0
AGENCY OVERALL	615	173

XII.B. Consultations on FOIA Requests (Received, Processed, and Pending Consultations)

Component	Number of Consultations Received from Other Agencies that Were Pending as of Start of the Fiscal Year	Number of Consultations Received from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies Processed During the Fiscal Year	Number of Consultations Received from Other Agencies Pending as of End of the Fiscal Year
Admin	0	0	0	0
BVA	0	0	0	0
C&LA	0	0	0	0
CFM	0	0	0	0
GC	0	0	0	0
HRM	0	0	0	0
IG	0	0	0	0
MGMT	0	0	0	0
NCA	0	0	0	0
OAL	0	0	0	0
OASHRA	0	0	0	0
OASP&IA	0	0	0	0
ODASB	0	0	0	0
ODASIA	0	0	0	0
ODI	0	0	0	0
OF	0	0	0	0
OIT	0	0	0	0
ORM	0	0	0	0
OSDBU	0	0	0	0
OSP	0	2	2	0
P&P	0	0	0	0
PA	0	0	0	0
SEC	0	0	0	0
VBA	0	0	0	0
VHA	1	6	6	1
AGENCY OVERALL	1	8	8	1

XII.C. Consultations on FOIA Requests
(Ten Oldest Pending Consultations Received from Other Agencies)

Component		10th Oldest Consult	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Consult
Admin	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
BVA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
C&LA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
CFM	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
GC	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
HRM	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
IG	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
MGMT	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
NCA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OAL	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OASHRA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OASP&IA	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
ODASB	Date Received	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0

ODASIA	**Date Received**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
ODI	**Date Received**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OF	**Date Received**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OIT	**Date Received**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
ORM	**Date Received**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OSDBU	**Date Received**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
OSP	**Date Received**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
P&P	**Date Received**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
PA	**Date Received**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
SEC	**Date Received**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
VBA	**Date Received**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	# of Days Pending	0	0	0	0	0	0	0	0	0	0
VHA	**Date Received**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	09/20/12
	# of Days Pending	0	0	0	0	0	0	0	0	0	6
AGENCY OVERALL	**Date Received**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	09/20/12
	# of Days Pending	0	0	0	0	0	0	0	0	0	6

XII.D.1 Comparison of Numbers of Requests from Previous and Current Annual Report (Requests Received, Processed, and Backlogged)

Component	Number of Requests Received		Number of Requests Processed	
	Number Received During Fiscal Year from Last Year's Annual Report*	Number Received During Fiscal Year from Current Annual Report	Number Processed During Fiscal Year from Last Year's Annual Report*	Number Processed During Fiscal Year from Current Annual Report
Admin	9	3	6	6
BVA	12	8	12	8
C&LA	17	31	15	28
CFM	99	100	95	70
GC	42	50	44	41
HRM	15	23	15	21
IG	0	349	0	329
MGMT	6	5	4	2
NCA	277	231	285	224
OAL	222	243	252	211
OASHRA	10	3	7	3
OASP&IA	4	4	1	1
ODASB	0	3	0	1
ODASIA	2	1	2	0
ODI	1	1	1	0
OF	25	22	25	21
OIT	159	190	153	192
ORM	16	21	15	18
OSDBU	17	14	13	17
OSP	9	14	8	14
P&P	2	5	1	4
PA	2	1	0	0
SEC	25	39	16	29
VBA	7,184	3,636	7,330	3,933
VHA	19,712	19,426	19,528	19,612
AGENCY OVERALL	27,867	24,423	27,828	24,785

*Although VA indicated in its FY 2011 Annual Report that there were 1,425 requests pending at the end of the fiscal year, the figure denoted in this chart is correct. The difference is attributed to the following: 1) in some instances the office did not show requests that were in fact completed in FY 2011 as completed in VA's FOIA tracking system until after the FY 2011 report was finalized, and 2) there were some discrepancies in accounting.

XII.D.2 Comparison of Numbers of Backlogged Requests from Previous and Current Annual Report

Component	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
Admin	2	0
BVA	0	0
C&LA	0	3
CFM	19	48
GC	3	11
HRM	11	10
IG	0	4
MGMT	1	5
NCA	1	18
OAL	2	21
OASHRA	3	2
OASP&IA	1	6
ODASB	0	1
ODASIA	0	1
ODI	0	1
OF	0	2
OIT	16	11
ORM	0	1
OSDBU	5	2
OSP	0	0
P&P	1	2
PA	2	3
SEC	11	23
VBA	394	196
VHA	454	244
AGENCY OVERALL	926	615

Although VA indicated in its FY 2011 Annual Report that there were 794 requests backlogged at the end of the fiscal year, the figure denoted in this chart is correct. The difference is attributed to the following: 1) in some instances the office did not show requests that were in fact backlogged in FY 2011 as completed in VA's FOIA tracking system until after the FY 2011 report was finalized, and 2) there were some discrepancies in accounting.

XII.E.1&2 Comparisons of Numbers of Administrative Appeals from Previous and Current Annual Report

Number of Appeals Received		Number of Appeals Processed	
Number Received During Fiscal Year from Last Year's Annual Report	**Number Received During Fiscal Year from Current Annual Report**	**Number Processed During Fiscal Year from Last Year's Annual Report**	**Number Processed During Fiscal Year from Current Annual Report**
345	225	230	353

XII.E.3 Comparison of Backlogged Administrative Appeals from Previous and Current Annual Report

Number of Backlogged Appeals as of end of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of end of the Fiscal Year from Current Annual Report
294	173

XII.F - Discussion of Other FOIA Activities